

Procedures for trading under Covid 19 restrictions.

We will be open for pre-arranged collections and deliveries only until further notice.

For customer collections;

The front door will be locked and an exclusion zone made up of chapter 8 barriers will be set up outside the front doors for us to hand over equipment safely whilst adhering to the 2 metre social distancing rules.

We will sign the paperwork on behalf of the customer with ref Covid 19 on the contract and take a photograph of the customer with the equipment before they take it away.

We will make it clear at the time of ordering that customers must make their own provisions for loading in our yard.

We will only hire to pre existing customers or individuals that want equipment delivering to their own homes so we can carry out the appropriate identification checks via email.

For deliveries;

Equipment will be delivered as normal, but the two metre social distancing rules will be adhered to at all times.

We will sign the paperwork on behalf of the customer with ref Covid 19 on the contract and take a photograph of the customer with the piece of equipment.

Demonstrations will be done whilst adhering to the 2 metre distancing rules.

Sanitiser/ disinfectant and kitchen roll will be kept in the van for the driver to clean hands etc.

Equipment returns;

All equipment requiring cleaning with a pressure washer will be put to one side and cleaned with a hot water pressure washer using degreaser through the chemical feed. Gloves and face mask will be worn at all times.

All equipment requiring PAT testing will be disinfected first before any work is carried out. Gloves will be worn at all times.

In the depot;

We are operating with a skeleton staff until further notice.

We will adhere to the two metre social distancing rules at all times.

We will only use our specific mugs etc and also stick to our separate phones so will transfer calls from phone to phone rather than passing the handset.